Wardlaw-Bailey Music Studio Teaching Policies

Freya Wardlaw-Bailey, piano teacher

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I am committed to helping each student discover the joy of making music through an individual approach to lessons, with focus on technique, theory, ear training, note reading, and performing skills.

Tuition

❖ Tuition Rates for 2020-2021 school year:

\$62.50 per hour

\$50.00 per 45 minutes

\$37.50 per half hour

- ❖ Student commitment is by the semester. The 4-month fall or spring semester tuition is split into two payments. 3-month summer session tuition is due in one payment or as lessons are scheduled.
- Semester dates are announced in advance and generally follow the Anchorage School District calendar. Summer session can be your choice of any number of lessons, scheduled first come, first served.
- ❖ Tuition deadlines are approximately one month before the start of each payment period. Invoices are emailed using PayPal and may be paid by cash, check, or card.
- ❖ A late fee of \$25 per week is applied to unpaid invoices after each payment deadline. There is a 24-hour grace period before the first fee applies.
- Payment for music books and events is included on invoices.
- **❖ Exceptions:** Alternate payment plans are available − please ask!

Cancellations

Regular lesson attendance is important for consistent learning, but I understand that conflicts happen. I appreciate a phone call, text, or email when you are unable to attend a lesson. While rescheduling availability is usually very limited, I do offer the following options:

* Reschedule to any open spot within the same semester through the online calendar (login at wardlawbailey.com/schedule.php). Subject to teacher availability. One hour notice required.

- Request a **video chat** or **phone** lesson during your scheduled lesson time. This is a great option for snow/ice days.
- Snow Days: Reschedule or cancel your lesson for full credit on days the Anchorage School District closes school due to extreme weather. One hour notice required.
- Record yourself playing and send via email, text, or Dropbox before your originally scheduled time. I will then reply with suggestions and comments.
- Currently registered siblings/family may use your lesson time when you are unable to attend. Please notify me in advance.
- ❖ Plan Ahead: Up to two lesson dates per semester (fall and spring) may be omitted at no charge, when you notify me *before* the payment deadline. Additional dates may be omitted with the same advance notice for school or religious holidays.
- ❖ Illness: If you are too ill to go to school or work, please reschedule your lesson out of respect for the health of my other students. Video chat or phone lessons are also a great option if you are well enough to play the piano but need to avoid exposing others to illness.
- ❖ Permanent lesson time/day changes are subject to teacher availability. Payment is held for all originally scheduled lessons even if a new time is not available immediately.
- ❖ Teacher cancellations: While I do my best to avoid cancelling lessons, occasionally this is necessary due to work conflicts or illness. I will credit your account for any lessons I cancel that are not rescheduled. If I am late for a lesson, I will extend it as your schedule allows or apply a credit for the missed time.